

Response	Are you a Village of Bannockburn Resident OR do you Own Property in the Village of Bannockburn?	Please rank the goals in order of importance to you from 1 to 6, with 6 being the most important.							Please comment on what you feel the most important goals are for the community and why.	Do you agree with the Village's Mission Statement? Response [1 = Yes; 2 = No]	Please advise whether you would be willing to participate in a focus group that would discuss the Village's goals and mission statement. (If you are willing, please make sure to provide your contact information at the end of this survey) Response [1 = Yes; 2 = No]	Additional Comments:	Please rate each item as being "Very Satisfied" (5), "Satisfied", "Neutral" (3), "Dissatisfied" or "Very Dissatisfied" (1). Please mark "Neutral" if you are neither Satisfied or Dissatisfied with the item. Where there is no exposure to a particular item, please rate the item as "N/A".				
		Preserve Village Character, Adapt and Encourage Progress	Ensure Operational Excellence	Ensure Excellence in Governance	Foster an Engaged Community and Strengthen Partnerships	Promote Economic Development	Promote the Village of Bannockburn	Open-Ended Response					Traffic flow within the Village	Safety within the Village	Police Visibility	Storm water management	Landscape maintenance in public areas
1	Online Yes	2	6	4	1	5	3	All points are important, and they are interconnected. If we're doing 6-4 right, 3-1 will follow. I think you can combine "promote" economic development and the Village, what's the difference? Similarly, you can combine the "ensures", I'd suggest operational excellence and good governance go hand-in-hand.	1	2		5	5	5	5	4	
2	Online Yes	2	5	6	1	4	3		1	1		5	5	4	5	4	
3	Online Yes	6	3	1	2	4	5	I believe that the most important goal for the community should be to make all feel welcome, cared for, and part of the community. It is easy to make certain residents feel less important because they have less money, status, education, etc., and this should be avoided.	1	2	None at this time.	2	4	4	N/A	4	
4	Online Yes	3	5	4	6	2	1	Community connection and a sense of belonging will help "grease the wheels" with the other values and goals of the village.	1	1	Is there somewhere we I can read more about the village's history and tradition?	4	5	5	4	5	
5	Online Yes	4	6	3	1	5	2	keeping the residence safe	1	2		5	5	5	4	2	
6	Online Yes	6	3	4	5	2	1	Making Bannockburn and attractive place to live through physical improvements, community building, village character, home value, schools and businesses that server the residents.	1	1	The services, programs and facilities provided by the government should be prioritized based on the needs and wants of the residents. Services and programs not supported by the residents (both by this survey and by usage / turn-out) should be evaluated and investment should be moved elsewhere.	3	5	5	3	5	
7	Online Yes	6	4	5	3	2	1	The most important goals are to preserve the village character while adapting and encouraging progress, ensure operational excellence and excellence in governance. If we do that we will satisfy our residents and businesses within the community which will lead to promoting the village in general.	1	1		5	5	5	5	5	
8	Online Yes	4	3	5	6	1	2		1	2		5	5	5	5	5	

	Please rank the following items on its importance to you on a scale of 1 to 5, with 5 being Very Important and 1 being Not Important.					Please rate each item as being "Very Satisfied" (5), "Satisfied", "Neutral" (3), "Dissatisfied" or "Very Dissatisfied" (1). Please mark "Neutral" if you are neither Satisfied or Dissatisfied with the item. Where there is no exposure to a particular item, please rate the item as "N/A".															Please provide your opinion regarding the Village's salting of the roads during the snow events in 2016.	Should we salt roads only if the snow pack gets icy?	Additional Comments Related to "Ensure Operational Excellence" (Generally or specifically related to roads, etc)	
	Traffic Flow within the Village	Safety within the Village	Police visibility	Storm water management	Landscape maintenance in public areas	Street - maintenance (repaired and in good condition)	Path - maintenance (repaired and in good condition)	Public areas - maintenance (repaired and in good condition)	Street - cleanliness	Path - cleanliness	Public areas - cleanliness	Street - Snow Removal	Village Staff - Knowledge	Village Staff - Courteous	Village Staff - Efficient	Police Department - Helpful	Police Department - Courteous	Police Department - Efficient	Path - Snow Removal	Public areas - Snow Removal				Response
1	1	5	4	2	3	5	4	5	5	5	5	4	5	5	5	5	5	5	3	3	3	2	I don't know who the Roads Commissioner is, but he rocks. I haven't met him, but I hear he's very handsome, has full head of hair, and is quite thin.	
2					5	4	4	5	4	5	5	5	5	5	5	5	5	5	5	5	3	2	Roads are well maintained, but the often tire marks and trash (cans, bottles, plastic) strewn off to the side after landscape work is a letdown for the village. Can we make our landscapers aware of this.	
3	2	1	3	5	4	3	4	4	4	4	4	N/A	N/A	N/A	N/A	N/A	N/A	N/A	4	4	3	2	I have been very happy about the state of the roads after snow and have had no problems.	
4	2	5	4	3	1	4	4	5	4	4	5	4	N/A	N/A	N/A	5	5	5	N/A	4	3	2		
5	4	5	3	2	1	4	3	3	4	3	3	4	3	4	4	5	5	5	3	3	3	2		
6	3	5	2	1	4	5	4	5	4	4	4	4	4	4	3	5	5	3	4	4	3	2	Where are other services such as utilities, any programs for residents, etc.?	
7	1	5	3	4	2	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5				
8	3	4	2	5	1	5	5	5	5	5	5	5	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5	1	3	1	

	Please rate "Public Information & Communication" for the following topics:			How can we make it easier for you to connect to others in the community? Open-Ended Response	Please rate "Citizen's Interaction with Village Government" for the following topics:			Additional Comments Related to Citizen's Interaction with Village Government: Open-Ended Response	What are some of the reasons you do or do not attend the regular public meetings in the Village? Open-Ended Response
	Navigating Village's website (www.bannockburn.org)	Quality of content in Village's Bi-Monthly Newsletter	Overall effectiveness of Village Communication		Interaction with Board of Trustees	Interaction with Plan Commission and Zoning Board of Appeals	Interaction with Architectural Review Commission		
1	4	5	5	I think Bud does a great job communicating with the residents, much appreciation.	N/A	N/A	N/A		
2	5	5	5	Survey to see if there is interest in a village directory. There was one when we moved here in 2000 but I am not aware of one today. Keep having social events and encourage residents attending to invite neighbors.	5	5	4	Village staff do an excellent job of directing/advising residents on interactions with the various governing bodies.	Time
3	N/A	N/A	2	Have some way to reach out to newer residents; this is the first time I have even heard about a village newsletter.	N/A	N/A	N/A	I have not yet had any interaction with the village government, so I have nothing to add.	Lack of awareness, and no overt need.
4	N/A	N/A	4	Use twitter more	N/A	N/A	N/A		I would like to in the future.
5	3	4	3		2	1	1		
6	4	4	4	Create social media groups for Bannockburn residents or through village website. More communication through email (less paper).	4	N/A	1	several occasions and responded in a fair and balanced way. Interaction with the ARC has been terrible. Not only is there fear (not just from me, but other residents) that they are going to turn you down and delay the project for your home (which very well may be in compliant with Village code) for many months, but they have been condescending and outright rude to me and my wife at the meetings. There is a general opinion from contractors/builders that Bannockburn is a very difficult place to do a project. That reflects poorly on our community. Further, the ARC should not manage based on the opinions of the members, which in my professional opinion may be outright illegal. The ARC should have established guidelines that are available and understood by all residents (not just the ARC) and projects should be managed against those guidelines. For example, if it says that homes should be colors and materials that blend into the surrounding such as white, brown, gray, or green stone, brick, glass or wood, I should be able to pick one of those colors and know that it will not be scrutinized when if I pick a brown wood. However, if someone picks a bright red color or a non-traditional material material like plastic or all metal.	
7	4	5	5		5	5			
8	3	N/A	N/A		N/A	N/A	N/A		

	What specific qualities about Bannockburn do you feel are important for the future? Check all that apply.												Have the most important qualities changed for you over time as you have lived here in the Village of Bannockburn?	What would you like to see improved in the Village of Bannockburn?	Please rate your perception of Bannockburn Green Retail Center (located at the southeast Corner of Route 43 (Waukegan Road) and Route 22(Half Day Road)) for the following topics:			Please provide your comments/suggestions below (All):
	Size of Home	Lot Size	Natural Physical Beauty	Abundance of Trees and Landscaping	Privacy and Opacity Requirements	Estate Community	Close Knit Community	Bannockburn School	Deerfield High School	Value for Tax Dollars	Village Location	Dark at Night Community			Open-Ended Response	Open-Ended Response	Parking and access to stores	
1		1	1	1			1		1	1			I'm encouraged by the trend to ease the opacity and lighting requirements. The communities that surround us have grown in affluence. We have to position ourselves against the current competitive environment, which is much different than the 1980s.		5	5	4	None.
2		1	1	1	1		1	1	1	1			Yes, we have many new beautiful homes built over the years that further add distinction to the village and the development of the open space and shelter adds to quality of life here in Bannockburn.	Bannockburn Green to continue to try and attract quality restaurants and places for people to gather and enjoy	5	5	2	
3				1			1	1					I have not been here long enough to say.		4	4	4	
4			1	1			1	1	1					Leverage the presence of Trinity International University for the benefit of all.	5	4	4	
5		1	1		1			1	1	1					3	3	1	Landscaping needs to be cut back spring, summer and fall around turns on Dunsinane to avoid accidents
6	1	1	1	1		1	1	1	1	1			No	Privacy and Opacity Requirements are too strict and are very costly. Opacity needs to be managed in a different manner to help make the associated costs more manageable. Perhaps we should allow a 10 year plan for new homes to follow where the majority is installed year one and then additional installations the following years. Lighting is also too restrictive and is creating safety issues. While I appreciate not having lights all over the place, our community is very dark which makes it very easy for burglars to navigate at night unseen and it is very difficult to find homes and drive up the driveways with minimal lighting. And while I appreciate that the village provided measures for what is acceptable, the lighting installers that I have spoken with are not aware how to use them. Perhaps we need something simpler that both residents and contractors can understand. Not that I'm suggesting we invest in landscaping and lighting at Village Hall, but I suggest the Board and ARC conduct look at the effort and cost and safety of lighting and opacity at Village Hall. I think you will find both the lighting and landscaping are not compliant and that it would be a significant investment for the village to comply. And finally, I think we should have a simple process for certain types of improvements / changes to be submitted to the village so they do not have to go through ARC or other Commissions. These processes will reduce village costs and improve resident satisfaction while also improving compliance.	4	3	3	
7	1	1	1	1	1	1		1	1	1			Safety has become a bigger issue as the world around us has changed and crimes against property are increasing in this area. Therefore, I think it may be time to re-evaluate the lighting restrictions directly around a home at night for safety.		4	4	4	
8								1	1						5	4	4	

	How many years have you lived at your current residence?	How many persons are in your household (including yourself) are in each of the following age groups?					Name:	Company:	Address:
		Number of persons: - Under age 19	Number of persons: - Ages 20-34	Number of persons: - Ages 35-54	Number of persons: - Ages 55-65	Number of persons: - Over 65			
	Open-Ended Response								
1	5	3	0	2			Kerry Martin		
2					2		Louise Feeney		
3	1		2						
4	7			1					
5	14					2			
6	1	3		2			Matt Gopin	29 Aberdeen Ct	
7	20	2	1	1			Diana Lackner		
8	2	3		2					

Response	Are you a Village of Bannockburn Resident OR do you Own Property in the Village of Bannockburn?	Please rank the goals in order of importance to you from 1 to 6, with 6 being the most important.							Please comment on what you feel the most important goals are for the community and why.	Do you agree with the Village's Mission Statement? Response [1 = Yes; 2 = No]	Please advise whether you would be willing to participate in a focus group that would discuss the Village's goals and mission statement. (If you are willing, please make sure to provide your contact information at the end of this survey) Response [1 =Yes; 2=No]	Additional Comments: Open-Ended Response	Please rate each item as being "Very Satisfied" (5), "Satisfied", "Neutral" (3), "Dissatisfied" or "Very Dissatisfied" (1). Please mark "Neutral" if you are neither Satisfied or Dissatisfied with the item. Where there is no exposure to a particular item, please rate the item as "N/A".				
		Preserve Village Character, Adapt and Encourage Progress	Ensure Operational Excellence	Ensure Excellence in Governance	Foster an Engaged Community and Strengthen Partnerships	Promote Economic Development	Promote the Village of Bannockburn	Traffic flow within the Village					Safety within the Village	Police Visibility	Storm water management	Landscape maintenance in public areas	
9	Online	Yes	1	6	3	4	5	2	Continuing the trend of updating infrastructure for continued thrivance and operational stability.	1	1		5	5	5	5	5
10	Online	Yes	2	6	4	1	3	5	Promote Our Village! we have a bunch of homes up for sale & hopefully in time that will correct itself.	1	2		5	5	5	5	5
11	Online	Yes	5	6	3	2	4	1	Preserve its character.	1	2		2	5	5	3	5
12	Online	Yes				4	5	3	Value for tax dollar	1	2		5	5	4	4	4
13	Online	Yes	2	1	6	3	4	5		1	2	Only because I'm already quite involved at the school in several capacities and short on time. Sorry!	5	5	5	4	5
14	Online	Yes	1	5	2	3	4	6	"Preserve village character. Adapt and Encourage Progress" seem to be two different ideas. In saying that I would like to put my vote for the "Adapt and Encourage Progress" side of things. I would like to see the village of Bannockburn become more open and less exclusive. In assessing the sea changes in American / Chicago culture, it is easy to see that there is a growing multi-culturalism and an increasing gap between those who have and those who "have-not". I don't long to see everyone have the same bank account, but rather access to the same culture.	1	2		5	5	5	5	5
15	Online	Yes	4	5	2	6	3	1		1	2		4	5	5	5	4
16	Online	Yes	3	4	1	2	5	6		1	2		5	5	4	N/A	5
17	Online	Yes		5			6	4		1	2		3	5	5	5	5
18	Online	Yes	5	6	3	4	2	1		1	2		5	3	3	3	4
19	Online	No	2	3	1	6	5	4	Strengthen strategic partnerships. There is diversity in the Bannockburn community which is unique to a community our size. We should embrace it and not be resistant.	1	1		5	5	5	3	4
20	Online	Yes	6	1	3	5	4	2		1	2		5	5	5	4	4
21	Online	Yes						6		1	2		2	5	5	3	5
22	Hard Copy	Yes	3	6	4	5	2	1		1	Possibly		5	5	5	4	4
23	Hard Copy	Yes							Deer control - damaged plantings; Lyme disease; auto accidents	1	2		5	5	5	5	5
24	Hard Copy	Yes	6	5	4	2	3	1	Good infrastructure, Good school, character	1	1		4	4	4	4	5
25	Hard Copy	Yes	6	5	1	2	3	4	We moved here for a lifestyle. Keep gov't out of our stuff	1	2	No need to "improve" Keep it simple. It's a lovely place to live.	5	5	5	5	5
26	Hard Copy	Yes								1	1		5	5	5	4	4
27	Hard Copy	Yes	3	1	2	5	4	6		1	2		2	4	4	4	4

	Please rank the following items on its importance to you on a scale of 1 to 5, with 5 being Very Important and 1 being Not Important.					Please rate each item as being "Very Satisfied" (5), "Satisfied", "Neutral" (3), "Dissatisfied" or "Very Dissatisfied" (1). Please mark "Neutral" if you are neither Satisfied or Dissatisfied with the item. Where there is no exposure to a particular item, please rate the item as "N/A".															Please provide your opinion regarding the Village's salting of the roads during the snow events in 2016.	Should we salt roads only if the snow pack gets icy?	Additional Comments Related to "Ensure Operational Excellence" (Generally or specifically related to roads, etc)
	Traffic Flow within the Village	Safety within the Village	Police visibility	Storm water management	Landscape maintenance in public areas	Street - maintenance (repaired and in good condition)	Path - maintenance (repaired and in good condition)	Public areas - maintenance (repaired and in good condition)	Street - cleanliness	Path - cleanliness	Public areas - cleanliness	Street - Snow Removal	Village Staff - Knowledge	Village Staff - Courteous	Village Staff - Efficient	Police Department - Helpful	Police Department - Courteous	Police Department - Efficient	Path - Snow Removal	Public areas - Snow Removal			
9	1	2	3	4	5	5	2	4	4	2	5	5	N/A	N/A	N/A	5	5	5	Dissatisfied	3	3	2	I would like to see a better path along Telegraph. Also, street lighting should be a roads priority.
10	2	4	5	1	3	5	5	5	5	5	5	5							5	5	3	2	Salt the main streets when icy conditions exist & side streets near intersections & stop signs.
11	3	4	5	2	1	5	5	5	5	5	5	5							5	5	3	1	
12		5			4	4	3	4	4	3	4	4							N/A	4	3	2	
13	2	1	4	3	5	4	4	5	4	3	4	4							3	4	3	2	I would suggest 'doing what you're doing!' My only suggestion would be when plowing the path, if you could also clear the access to the school crosswalk...tricky to have kids climb over the icy snow bank left from path plow to cross at crosswalk.
14	2	1	3	5	4	5	5	5	5	5	5	5							5	5	3	2	
15	2	5	3	4	1	3	4	4	4	4	4	4							4	4	3	2	
16	2	1	5	3	4	5	N/A	N/A	5	N/A	N/A	4							4	N/A	1	1	
17		5			3	3	3	3	4	4	4	4							3	3	3	1	
18	2	5	4	3	1	3	N/A	3	4	N/A	4	4							N/A	4	3	2	
19	1	5	4	3	2	5	5	4	4	4	4	2							2	2	2	2	
20	4	5	3	1	2	4	4	4	5	5	4	2							2	2	3	2	I understand operations/people are limited And it takes time, but I would like to see snow removal happen sooner/more often during snow storms.
21			1	5	3	4	4	4	4	4	4	2							2	2	2	1	
22	4	5	5	5	5	5	5	5	5	4	5	5	5	5	5	5	5	5	4	5	3	2	
23						5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	3	1	
24						4	3	4	2	2	4	4	4	4	4	5	5	5	3	3	3	1	
25	5	5	1	5	1	5	n/a	n/a	5	N/A	n/a	4	5	5	5	5	5	5	n/a	n/a	1	1	
26	5	5	5	5	5	5	5	5	5	3	5	5	5	5	5	5	5	5	5	5			
27	4	5	2	3	1	4	4	4	4	4	4	4	4	4	4	5	5	5	4	4	3	2	

	Please rate "Public Information & Communication" for the following topics:			How can we make it easier for you to connect to others in the community? Open-Ended Response	Please rate "Citizen's Interaction with Village Government" for the following topics:			Additional Comments Related to Citizen's Interaction with Village Government: Open-Ended Response	What are some of the reasons you do or do not attend the regular public meetings in the Village? Open-Ended Response
	Navigating Village's website (www.bannockburn.org)	Quality of content in Village's Bi-Monthly Newsletter	Overall effectiveness of Village Communication		Interaction with Board of Trustees	Interaction with Plan Commission and Zoning Board of Appeals	Interaction with Architectural Review Commission		
9	5	N/A	1		N/A	N/A	N/A		I live permanently on Trinity's campus as a staff member and didn't know I was invited. I do not get the newsletters.
10	5	5	5		5	5	5		
11	5	5	5		N/A	4	N/A		Time constraints
12	3	4	4	Website needs to be better	N/A	3	3	Dealing with the Village commissions should be less onerous	
13	4	5	5		3	3	3		I attend if I have an item on the agenda. Busy with three children so just don't have the time.
14	5	3	3		3	3	3		
15	4	4	4		N/A	N/A	N/A		
16	N/A	N/A	N/A		N/A	N/A	N/A		We are new to the area so we have not attended Amy public meetings yet.
17	N/A	N/A	3		N/A	N/A	N/A		
18	N/A	N/A	N/A		N/A	N/A	N/A		
19	3	4	3		3	2	2		
20	3	3	3		3	3	3		
21	3	3	3		3	3	3		
22	5	5	5		5	5	5		Travel for work
23	4	5	5		4	4	4		
24	3	3	3	Not necessary -- once we had a Village address / Phone Directory	N/A	N/A	N/A		Busy, uninteresting topics
25	n/a	3	5	moved here to be left alone	n/a	n/a	N/A		
26	4	4	4	Always room to get better where communication is concerned	3	3	5		I forget. Busy
27	N/A	4	4		3	3	1		

	Bannockburn as a place to live	Appearance of Village Entrances - Signs	Appearance of Village Entrances - Pillars and Fences	Appearance of Village Entrances - Garden Club's flowers at corners	Appearance of Village Entrances - Holiday Lighting	Appearance of Village Entrances - Path Maintenance	Appearance of Village Entrances - Open Space	Appearance of Village Entrances - Village Shelter	Appearance of Village Entrances - Village Playground Equipment	What areas would you like to see improved in our Village?
	Please rate "Citizen's Perception of Bannockburn" for the following topics:									Open-Ended Response
9	5	5	5	5	5	3	5	5	5	Street lighting
10	5	4	4	5	5	5	5	5	5	
11	5	4	4	4	4	4	4	4	4	Limited visibility due to foliage when leaving High Terrace Lane to turn onto Telegraph. Is a real issue in summer.
12	5	4	4	4	3	3	3	4	3	
13	5	5	5	5	5	5	5	5	5	
14	5	5	5	5	5	5	5	5	5	
15	5	4	4	4	4	4	4	4	4	
16	5	5	5	N/A	4	N/A	N/A	N/A	N/A	
17	4	4	4	4	4	4	4	4	4	
18	4	4	4	4	4	4	4	4	4	
19	4	3	3	4	4	3	3	4	4	
20	5	4	4	4	4	4	4	4	4	
21	5	5	5	5	5	5	5	5	5	
22	5	5	4	5	5	4	5	5	5	
23	5	5	5	5	3	5	5	5	5	(holiday lighting - big drop off from past years)
24	5	5	4	5	4	4	5	5	5	Nothing - great Less tollway & train noise Less trash along Telegraph and Wilmot roads
25										
26	4	4	4	4	4	4	4	5	5	Corners are not equal. Holiday lighting - more
27	4	4	4	4	3	4	4	4	4	

ID	What specific qualities about Bannockburn do you feel are important for the future? Check all that apply.												Have the most important qualities changed for you over time as you have lived here in the Village of Bannockburn?	What would you like to see improved in the Village of Bannockburn?	Please rate your perception of Bannockburn Green Retail Center (located at the southeast corner of Route 43 (Waukegan Road) and Route 22(Half Day Road)) for the following topics:			Please provide your comments/suggestions below (All):			
	Size of Home	Lot Size	Natural Physical Beauty	Abundance of Trees and Landscaping	Privacy and Opacity Requirements	Estate Community	Close Knit Community	Bannockburn School	Deerfield High School	Value for Tax Dollars	Village Location	Dark at Night Community			Parking and access to stores	Quality of retail stores	Quality of restaurants				
9							1						Open-Ended Response	I have felt more welcomed living here full time as a Trinity staff member. I really appreciate that.	Open-Ended Response	I would like to see members of the Trinity community to be invited to be full members of the Deerfield Public Library. We are only reciprocity members at Vernon Area Public Library.	5	5	5	Open-Ended Response	I would like to see members of the Trinity community to be invited to be full members of the Deerfield Public Library. We are only reciprocity members at Vernon Area Public Library.
10	1		1				1	1	1		1				Less homes for sale! better street light poles at the corners, & someday improved entrance signs to the village.. maybe light up some of the pathways rt22 at night as a safety issue	5	5	5			
11	1	1	1	1	1	1	1				1		No.		Reduction of taxes!!!	5	3	2			
12									1	1	1				Opacity and landscaping requirements are too much and do not seem to take into account the various areas within the village which need to be viewed differently	4	3	3			
13			1		1		1	1	1	1						5	4	5			
14			1	1			1	1		1						4	5	4			
15				1			1	1	1		1					4	3	5			
16			1	1			1	1	1	1						5	5	4			
17			1	1			1	1	1	1						N/A	4	4			
18			1	1				1	1	1		1				4	4	4			
19							1	1			1		The Dark at Night Community is a very overrated quality in my opinion		All for more high-end restaurants.	4	4	2			
20			1	1			1	1	1				No		N/A	5	5	5			
21									1						Public transportation, which is basically non-existent in my experience.	4	2	2	Public transportation would be a helpful development to those without access to a reliable automobile, especially in the winter. I have a car, but know some who are unable to drive for both financial and medical reasons and this is a significant handicap for even simple tasks such as grocery shopping.		
22	1	1	1	1	1			1	1	1		1	No			5	5	5			
23	1	1	1	1							1					5	4	3			
24		1	1	1	1			1		1	1		Less () open space, more developed, more very large homes		Lower taxes, of course	5	5	4	McDonald's is a blight and should never have been allowed		
25													it is a much larger community with many more rules and regulations since 1998 :(Let it be!	5	3	3			
26		1	1	1	1			1			1	1	No		Bannockburn Green.	4	3	2	Bannockburn Green: not an inviting façade. So many options in todays strip mall design. Ugly & inconsistent. Village staff rocks!		
27		1	1	1					1	1						4	3	2			

	How many years have you lived at your current residence?	How many persons are in your household (including yourself) are in each of the following age groups?					Name:	Company:	Address:
		Number of persons: - Under age 19	Number of persons: - Ages 20-34	Number of persons: - Ages 35-54	Number of persons: - Ages 55-65	Number of persons: - Over 65			
	Open-Ended Response								
9	7	2	2				Brett Mitchell	2065 Half Day Rd	
10		1	1		1	1	boyle	1825 wilmot rd	
11	24					2	Earl Silver	1 High Terrace La	
12	7			2					
13	11	3		2			Nancy Nervick	2105 Telegraph R	
14	4	2	2				Joseph Kotulski	Heritage Church	
15	3	2	1	2					
16	0	2		2					
17	6		2						
18	1		2						
19	10	2		2			Kelvin D Tohme	2065 Half Day Rd	
20	3		2						
21	3		2						
22	22				2		Michael Alch	1655 Meadow	
23	39					2	Bill / Florence Gatti	1795 Wilmot	
24	30				1	1	Gary & Janet Davis		
25	33					2			
26	5	1			2		Theresa Zagnoli		
27	6					2	Glen Miller	2500 Telegraph	

ID	Online or Hard Copy	Are you a Village of Bannockburn Resident OR do you Own Property in the Village of Bannockburn?	Please rank the goals in order of importance to you from 1 to 6, with 6 being the most important.						Please comment on what you feel the most important goals are for the community and why.	Do you agree with the Village's Mission Statement?	Please advise whether you would be willing to participate in a focus group that would discuss the Village's goals and mission statement. (If you are willing, please make sure to provide your contact information at the end of this survey)	Additional Comments:	Please rate each item as being "Very Satisfied" (5), "Satisfied", "Neutral" (3), "Dissatisfied" or "Very Dissatisfied" (1). Please mark "Neutral" if you are neither Satisfied or Dissatisfied with the item. Where there is no exposure to a particular item, please rate the item as "N/A".				
			Preserve Village Character, Adapt and Encourage Progress	Ensure Operational Excellence	Ensure Excellence in Governance	Foster an Engaged Community and Strengthen Partnerships	Promote Economic Development	Promote the Village of Bannockburn					Open-Ended Response	Response [1 = Yes; 2 = No]	Response [1 = Yes; 2=No]	Open-Ended Response	Traffic flow within the Village
28	Hard Copy	Yes	6	3	4	5	2	1		1	2		5	5	5	4	5
29	Hard Copy	Yes	6	3	2	1	4	5		1	1		2	5	5	1	4
30	Hard Copy	Yes	6	5	2	4	1	3		1	2		4	5	5	4	4
31	Hard Copy	Yes							(1-6) Quietude & minimize government invasiveness	2	1	See 'overarching goals'	5	5	5	3	2
32	Hard Copy	Yes	6	6	6	6	6	6	All of the above goals are important. However, by ensuring "excellence in governance", that is the most important because it enables the others to fall into place	1	1	She can help but only if we don't have enough other resident to participate.	4	4	5	n/a	5
33	Hard Copy	Yes	1	3	3	2	6	6		1	2		5	5	5	2	4
34	Hard Copy	Yes	1	3	4	5	2	6		1	1		4	5	5	4	4
35	Hard Copy	Yes	3	6	2	1	4	5		1	2		3	5	5	5	5
36	Hard Copy	Yes	6	4	3	5	1	2		1	1		5	5	4	5	4
37	Hard Copy	Yes	2	6	5	1	3	4	For being such a small community, would be nice to see more "clubs" to interact with neighbors and partnerships with neighboring communities	1	1		4	5	5	3	4
38	Hard Copy	Yes	2	3	5	4	1	6	If the Village is economically sound, maintains a unique attractive character, operates well and is engaged, I feel you won't need to actively promote it - it will sell itself	1	1		5	5	5	5	5
39	Hard Copy	Yes	3	2	4	1	5	6	Community. Good for moral	1	1		5	5	5	3	5
40	Hard Copy	Yes	1	4	6	3	5	2		1	2		5	5	5	5	5
41	Hard Copy	Yes	6				6	6	a, e and f are most important	1	1	If I'm around when you conducted the focus	4	5	5	2	3
42	Hard Copy	Yes	6	3	4	1	2	5		2	1	Should include a statement about making Bannockbur a unique small town stye! Village of quality houses, quality services, quality governance	5	5	3	4	4
43	Hard Copy	Yes	1	4	5	6	3	2		1	2		3	1	2	5	4
44	Hard Copy	Yes	6	5	5	3	3	1		1	2		5	5	5	5	5

	Please rank the following items on its importance to you on a scale of 1 to 5, with 5 being Very Important and 1 being Not Important.					Please rate each item as being "Very Satisfied" (5), "Satisfied", "Neutral" (3), "Dissatisfied" or "Very Dissatisfied" (1). Please mark "Neutral" if you are neither Satisfied or Dissatisfied with the item. Where there is no exposure to a particular item, please rate the item as "N/A".															Please provide your opinion regarding the Village's salting of the roads during the snow events in 2016.	Should we salt roads only if the snow pack gets icy?	Additional Comments Related to "Ensure Operational Excellence" (Generally or specifically related to roads, etc)
	Traffic Flow within the Village	Safety within the Village	Police visibility	Storm water management	Landscape maintenance in public areas	Street - maintenance (repaired and in good condition)	Path - maintenance (repaired and in good condition)	Public areas - maintenance (repaired and in good condition)	Street - cleanliness	Path - cleanliness	Public areas - cleanliness	Street - Snow Removal	Village Staff - Knowledge	Village Staff - Courteous	Village Staff - Efficient	Police Department - Helpful	Police Department - Courteous	Police Department - Efficient	Path - Snow Removal	Public areas - Snow Removal	Response	Response	Open-Ended Response
28	5	5	5	4	4	5	2	4	5	2	4	5	5	5	5	5	5	5	N/A	N/A	3	2	
29	5	5	5	5	3	4	4	5	4	4	5	4	4	4	4	5	5	5	4	5	3	1	
30	3	5	1	4	2	5	4	5	5	5	4	5	5	5	5	5	5	5	N/A	N/A	3	2	
31	3	1	2	4	5	4	4	4	4	4	4	5	4	4	4	4	3	3	4	3	3	2	
32						5	N/A	5	5	N/A	5	5	5	5	5	5	5	5	N/A	5	1		I appreciate the police patrolling the Village. Re: snow pack "good judgement is the order of the day. Sometimes, a slight coating of snow can be dangerous.
33				5	4	4	4	3	4	4	3	4	5	4	4	5	5	5	3	3	3	2	
34	5	1	2	4	3	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	This is a different question than what Bud had suggested. Bud
35	3	5	5	4	3	4	4	4	5	5	4	4	5	5	5	5	5	5	4	4	3	2	
36	1	5	3	2	4	5	5	4	5	5	5	5	5	5	5	5	5	5	N/A	5	3	2	
37	4	5	5	4	4	5	5	5	5	5	5	4	3	3	2	4	4	4	3	3	3	1	
38	4	1	3	2	5	5	4	5	5	5	5	3	5	5	5	5	5	5	3	3	3	2	I don't really have much knowledge about stormwater management but it seems improtant & I don't know of any problems. I remember there was vilage oversight about the proper hookups.
39						5			5			5	5			5					3	2	
40	4	1	2	3	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	3		
41		1		2	3	4		3	3	2	3	3	5	5	5	5	5	5			3		
42	2	1	5	3	4	4	2	3	5	N/A	4	5	5	5	5	5	5	5	N/A	N/A	3	2	
43	3	1	2	4	5	5	4	4	4	3	4	4	5	5	5	5	5	5	3	3	1	1	
44	4	5	5	3	4	5	5	5	5	5	5	2	5	5	5	5	5	5	N/A	N/A	2	2	-I am very impressed with our poilce force their visibility - courtesy - and availability -With snowy conditions I feel that our roads have not been plowed promptly - compared to Deerfield

	Please rate "Public Information & Communication" for the following topics:			How can we make it easier for you to connect to others in the community? Open-Ended Response	Please rate "Citizen's Interaction with Village Government" for the following topics:			Additional Comments Related to Citizen's Interaction with Village Government: Open-Ended Response	What are some of the reasons you do or do not attend the regular public meetings in the Village? Open-Ended Response
	Navigating Village's website (www.bannockburn.org)	Quality of content in Village's Bi-Monthly Newsletter	Overall effectiveness of Village Communication		Interaction with Board of Trustees	Interaction with Plan Commission and Zoning Board of Appeals	Interaction with Architectural Review Commission		
28	4	5	5		5	5	n/a		
29	4	5	4		5	5	N/A		
30	N/A	4	4		N/A	N/A	N/A		
31	3	3	3		3	3	3		What's the point?
32	4	4	4	I think the phone and email are ample enough	5	N/A	N/A	I think the most important action of Board of Trustees is to listen to the residents.	busy, busy, busy
33	3	3	3		3	3	3		
34	4	5	5		5	4	4		
35	N/A	N/A	4		N/A	N/A	N/A		
36	5	5	5		5	N/A	N/A		
37	4	4	4	Needs to be more for younger families to meet other Bannockburn families. More activities outside of book and plant club	3	3	3	The length of time and process we had to go through for updating our deck was absurd	
38	5	5	5	I feel its very easy to connect - lots of events that encourage people to get involved	5	3	3	As a caucus member I feel I have interaction with the Board - also with Bud since he's a neighbor - I feel I can get as involved as I want - just haven't been involved with the Plan Commission and the Architectural Commission - I don't need to be at this point.	Lack of interest, unless theres some issue that needs citizen attention - too many other activities I'm involved in. I like a community that works but doesn't become so demanding that it requires a lot of time and attention.
39	4	4	4		3	3	3		Time. Kids.
40		5	5		N/A	N/A	N/A		
41	3	4	4		4	4	4	Always very responsive!	traveling and more time away
42	n/a	4	3		N/A	5	5		Haven't paid attention - when I have I haven't seen topics that interested me.
43	3	3	4		3	3	3		
44		5	5	Rarely use the website	N/A	N/A	N/A		Feel they usually do not relate to me

	Bannockburn as a place to live	Appearance of Village Entrances - Signs	Appearance of Village Entrances - Pillars and Fences	Appearance of Village Entrances - Garden Club's flowers at corners	Appearance of Village Entrances - Holiday Lighting	Appearance of Village Entrances - Path Maintenance	Appearance of Village Entrances - Open Space	Appearance of Village Entrances - Village Shelter	Appearance of Village Entrances - Village Playground Equipment	What areas would you like to see improved in our Village?
	Please rate "Citizen's Perception of Bannockburn" for the following topics:									Open-Ended Response
28	5	5	5	5	5	4	5	5	4	
29	5	4	4	5	5	4	5	5	n/a	
30	5	4	4	5	4	4	5	4	5	
31	5	4	3	4	3	4	3	3	3	
32	5	4	4	4	5	N/A	5	4	n/a	Only that "Open Space" is such a generic term. Why not "_____ " Park - something meaningful
33	3	4	2	3	2	3	2	3	3	
34	5	3	5	3	5	5	5	5	5	
35		4	4	4	4	4	4	4	1	
36	5	5	5	4	5	5	5	5	5	corners need more attention in summer (water, weeding, etc)
37	4	4	3	4	3	4	4	4	3	
38	5	5	5	5	5	4	5	5	5	Another path on Wilmot
39	5	5	5	5	5	5	5	5	3	
40	5	5		5	5	5	5	5	5	The fence on our corner (Wilmot & north) was never replaced.
41		3	3	2	3	3	3		5	concerned about stagnancy of home values
42		2	?	4		3	3	?	?	
43	5	4	4	4	4	4	4	4	3	
44	5	5	5	5	4	5	N/A	N/A	N/A	

ID	What specific qualities about Bannockburn do you feel are important for the future? Check all that apply.												Have the most important qualities changed for you over time as you have lived here in the Village of Bannockburn?	What would you like to see improved in the Village of Bannockburn?	Please rate your perception of Bannockburn Green Retail Center (located at the southeast Corner of Route 43 (Waukegan Road) and Route 22(Half Day Road)) for the following topics:			Please provide your comments/suggestions below (All):
	Size of Home	Lot Size	Natural Physical Beauty	Abundance of Trees and Landscaping	Privacy and Opacity Requirements	Estate Community	Close Knit Community	Bannockburn School	Deerfield High School	Value for Tax Dollars	Village Location	Dark at Night Community			Parking and access to stores	Quality of retail stores	Quality of restaurants	
28		1	1	1	1	1	1		1		1	1	No	Reduction in Deer population	5	4	4	
29		1	1	1	1			1	1		1		Dutch Elm and emerald ash borer have hurt the tree population and natural beauty of the village. Increased train traffic has raised noise and soot pollution. Trends in urban living have made larger lot sizes less desirable and have adversely impacted our property values.	Replacing dead trees; stopping the hiawatha line train expansion; annexing the three southmost telegraph road properties into the bannockburn school district	4	4	4	
30		1	1	1	1			1	1	1			No		5	4	4	
31	1	1								1				Reduce Village micromanagement of private property	3	2	1	What's the plan when Heinen's closes?
32		1	1	1	1			1	1	1	1	1	Yes: the density of trees in the my parkway has diminished as as in a few other areas.	I would like to see a good Italian Restaurant (like Abruzzo in Deerbrook) and a good Chinese Restaurant (like Szeshwan Kingdom in Northbrook). Maybe even a good Greek Restaurant.	4	3	3	Isn't it great to live here & yet be near a big city!!! We have the best of both worlds. I can hardly wait for the "grand opening" of Mariano's. This event will be the biggest "feather in the cap" for Bannockburn.
33	1	1	1	1	1	1	1	1	1	1	1	1			4	4	2	
34		1	1	1	1	1	1	1	1	1	1				4	4	3	
35			1	1	1	1		1	1	1					4	3	2	
36		1	1	1	1	1	1	1	1	1		1	No. we have always loved the country road/estate feel here and want to see it preserved		5	3	2	Regarding the location quality: "is it moving" & regarding dark at night "within reason" "We need one nice restaurant - not fast food only"
37		1	1	1	1	1	1	1	1				No.		4	4	2	Would be nice to see a non "fast food", american style restaurant
38	1	1	1	1	1	1	1	1	1	1	1	1	Yes. Now that the children are gone the close knit community isn't as improtant to us. But the "special-ness" certainly is: lot size/estate feel, trees, landscaping - all set off the Village.	Keep control of lot size so we don't come like Deerfield. Keep the "quite rural Village feel	5	3	3	-I don't think we're anywhere near the quality of Highland Park stores. Restaurants ok but not so attractice to us. We like Heinen's. -Good job really - Bannockburn is a great place to live - would rate it #1 of all the places we've live.
39			1	1	1		1			1			Only been here for 1 year		5	3	2	-We need to add restaurants, coffee shops. Not happy about McDonalds. Not necessary to be in Bannockburn.
40			1	1			1	1	1	1					5	5	2	
41			1	1	1	1				1			To some degree		4	4	3	
42	1	1	1	1	1			1					Over time I have come to realize that many homes and property are old and often not maintained well. This could be and should be a uniques, clean, well maintained jewel of a village. It seems half and half at the moment.	See above "-need discussion on "village location" -doesn't like "dark at night community"	4	2	3	-I'm not sure I know what you can do to improve it (Bannockburn Green), but if there is something - go for it.
43			1	1	1					1	1		Yes		4	3	3	
44	1	1	1	1	1		1	1	1	1			No - they continue to come up to my expectations		5	3	4	-I am dissappointed that McDonalds invaded Bannockburn Green. I hope it hasn't taken away from DogOuts business (not in character with our Village).

	How many years have you lived at your current residence?	How many persons are in your household (including yourself) are in each of the following age groups?					Name:	Company:	Address:
		Number of persons: - Under age 19	Number of persons: - Ages 20-34	Number of persons: - Ages 35-54	Number of persons: - Ages 55-65	Number of persons: - Over 65			
	Open-Ended Response								
28	25					2	Jim McShane		
29	29					2	Rich & Corinne Peters		1715 Telegraph
30	16					2	Amy & Michael Sobel		2105 Stirling
31	2					1			
32	44			1		1	Estelle Raimondi		1850 Meadow
33	23			1		2			
34	37					2	Bud Rothing		
35	15					2			
36	36					2	Patty Rothing		1350 Aitken
37	2.5	2	1	1			Tallismans		13 Dunsinane
38	18					2	Anne Marie Laures		1325 Aitken
39	1								
40	12					2	Laura Miller		1675 Wilmot
41	30					2	Dr. Marvin Berman		1 Bridle
42	16					2	Jack Miller		1900 Duffy
43	16					2			
44	40					1	Marilyn Heath		1675 Duffy

ID	Online or Hard Copy	Are you a Village of Bannockburn Resident OR do you Own Property in the Village of Bannockburn?	Please rank the goals in order of importance to you from 1 to 6, with 6 being the most important.							Please comment on what you feel the most important goals are for the community and why.	Do you agree with the Village's Mission Statement?	Please advise whether you would be willing to participate in a focus group that would discuss the Village's goals and mission statement. (If you are willing, please make sure to provide your contact information at the end of this survey)	Additional Comments:	Please rate each item as being "Very Satisfied" (5), "Satisfied", "Neutral" (3), "Dissatisfied" or "Very Dissatisfied" (1). Please mark "Neutral" if you are neither Satisfied or Dissatisfied with the item. Where there is no exposure to a particular item, please rate the item as "N/A".				
			Preserve Village Character, Adapt and Encourage Progress	Ensure Operational Excellence	Ensure Excellence in Governance	Foster an Engaged Community and Strengthen Partnerships	Promote Economic Development	Promote the Village of Bannockburn	Open-Ended Response					Response [1 = Yes; 2 = No]	Response [1 = Yes; 2=No]	Open-Ended Response	Traffic flow within the Village	Safety within the Village
45	Hard Copy	Yes	4	6	5	3	2	1	Maintain services, roads, protect community	1	2	Not this year - other commitments right now	2	4	3	5	1	
46	Hard Copy	Yes	5	5	4	3	2	1	Improve public safety on roads & pathways - reduce commuter traffic - trucks and cars - reduce parking by lawn maintenance trucks on roads	1	2		1	2	5	4	4	
47	Hard Copy	Yes	4	3	6	5	1	2		1	1		4	4	4	4	4	
48	Hard Copy	Yes	6	2	3	5	1	4		1	1		4	4	5	4	3	
49	Hard Copy	Yes	6	2	4	3	1	5		1	1		3	5	5	3	5	
50	Hard Copy	Yes	6			6	6	6		1	1	There are many NoSho villages to compare your development with. My family cannot have that broad view. Asking our individual opinions is imporant but you must not succumb to those whose self interests splinter Bannockburn as a succesful Village.	5	5	5	N/A	5	
51	Hard Copy	Yes	5	6	4	3	1	2		1	1		5	5	5	3	3	
52	Hard Copy	Yes	3	4	2	6	5	1	Strengthening community and filling B.Green with necessary & prospering stores	1	1		3	5	5	4	4	
53	Hard Copy	Yes	6	6	6	6	6	6		1	2		5	5	5	5	5	
54	Hard Copy	Yes	1	3	2	4	5	6	We choose to live here and that choice is because of the village character and it beauty. Preserve it, enhance it but don't change it.	1	2		5	5	5	1	2	
55	Hard Copy	Yes	5	3	1	2	4	6		1	2		5	5	5	5	5	

	Please rank the following items on its importance to you on a scale of 1 to 5, with 5 being Very Important and 1 being Not Important.					Please rate each item as being "Very Satisfied" (5), "Satisfied", "Neutral" (3), "Dissatisfied" or "Very Dissatisfied" (1). Please mark "Neutral" if you are neither Satisfied or Dissatisfied with the item. Where there is no exposure to a particular item, please rate the item as "N/A".															Please provide your opinion regarding the Village's salting of the roads during the snow events in 2016.	Should we salt roads only if the snow pack gets icy?	Additional Comments Related to "Ensure Operational Excellence" (Generally or specifically related to roads, etc)
	Traffic Flow within the Village	Safety within the Village	Police visibility	Storm water management	Landscape maintenance in public areas	Street - maintenance (repaired and in good condition)	Path - maintenance (repaired and in good condition)	Public areas - maintenance (repaired and in good condition)	Street - cleanliness	Path - cleanliness	Public areas - cleanliness	Street - Snow Removal	Village Staff - Knowledge	Village Staff - Courteous	Village Staff - Efficient	Police Department - Helpful	Police Department - Courteous	Police Department - Efficient	Path - Snow Removal	Public areas - Snow Removal			
45	2	4	3	5	1	5	5	N/A	5	5	N/A	5	5	5	5	5	5	5	N/A	N/A	3	n/a	-When North Ave was repaved the workmen backed up to my property and damaged the bushes (you can clearly see damage) by the east side of the entrance to driveway (just east of sewer area). I talked to Ryan & left a message for that company - but they never responded. Am I to assume that they will take care of this?
46	5	5	5	3	4	4	4	4	4	4	4	4	4	4	4	5	5	5	4	4	3	1	-road salting "generally good" -Commuter traffic short-cutting through Village drive faster and more carelessly - anxious to get home or get to work on time. Trucks are bad too.
47	3	1	1	3	3	3	3	4	4	3	4	4	4	5	5	5	5	5	3	4	3	1	
48	5	4	3	2	1	5	3	3	5	3		5	4	5	5	4	5	5	3		1	1	
49						5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	3	1	-traffic flow & stormwater management noted as only an issue at "Duffy /Wilmot"
50						5	4	3	5	5	n/a	5	5	5	5	5	5	5	N/A	N/A	3	1	-Yes for the salt "with respect to landscaping"
51	5	5	5	2	5	5	5		4	4		5	5	5	5	5	5	5	n/a	N/A	3	2	Keeping roads cleared of snow is important. Avoiding icy conditions even moreso.
52	4	5	5	4	4	4	2	5	4	3	5	4	5	5	5	5	5	5	N/A	4	3		-The light at Telegraph Road & 22 is typically 5-10 deep at 5:00. Can we re-time that? -Bannockburn Police are the best! -Village staff is helpful - humorous and go above and beyond. Yay Ryan! -Medal of honor to Bud Rothing for swinging the tree deal with Lucas. Made work we have been budgeting for and spreading out over the years immediately attainable, and now we can focus on beautification vs just dead tree removal
53						5	3	3	5	5	5	5	5	5	5	5	5	5	N/A	N/A	3	1	
54	1	3	2	5	4	2	5	5	5	5	5	5				5	5	5	5	5	3	2	When the state refuses to perform necessary maintenance, the village should step in rather than placing the responsibility on homeowners to maintain public areas
55	3	3	1	3	3	4	3	5	4	3	4	4	5	5	5	4	4	4	3	3	3	2	

	Please rate "Public Information & Communication" for the following topics:			How can we make it easier for you to connect to others in the community? Open-Ended Response	Please rate "Citizen's Interaction with Village Government" for the following topics:			Additional Comments Related to Citizen's Interaction with Village Government: Open-Ended Response	What are some of the reasons you do or do not attend the regular public meetings in the Village? Open-Ended Response
	Navigating Village's website (www.bannockburn.org)	Quality of content in Village's Bi-Monthly Newsletter	Overall effectiveness of Village Communication		Interaction with Board of Trustees	Interaction with Plan Commission and Zoning Board of Appeals	Interaction with Architectural Review Commission		
45	5	5	5		N/A	N/A	4	It just took a while to get plans discussed since meetings are monthly, otherwise a "5".	
46	N/a	4	4	Use park for get-to-gethers or music	3	3	3	Generally good	Attended enough when I was on the board
47	3	4	4		N/A	N/A	N/A		out of town
48	4	4	4		4	3	3		
49	5	5	5		5	5	5		
50	N/a	5	N/a		N/A	N/A	N/A	We appreciate the Presidents newsletter	we are gone Nov - May basically so we are not in a position to intelligently comment on many things - NOR SHOULD WE.
51	N/A	4	4		N/A	N/A	N/A		
52	5	5	5	Village resident list?	4	N/A	2	Will not let the ARC review go from the past.	I work in a clinic on Monday nights
53	N/A	5	5		4	4	4		
54	4	3	3		1	N/A	2	I've never felt well represented. Fortunately, there are never issues of great importance requiring decision	No time, no interest. I do attend when issues are pertinent.
55	N/A	N/A	3		3	3	3		Personal mobility / time constraints

	Bannockburn as a place to live	Appearance of Village Entrances - Signs	Appearance of Village Entrances - Pillars and Fences	Appearance of Village Entrances - Garden Club's flowers at corners	Appearance of Village Entrances - Holiday Lighting	Appearance of Village Entrances - Path Maintenance	Appearance of Village Entrances - Open Space	Appearance of Village Entrances - Village Shelter	Appearance of Village Entrances - Village Playground Equipment	What areas would you like to see improved in our Village?
	Please rate "Citizen's Perception of Bannockburn" for the following topics:									Open-Ended Response
45	5	5	N/a	5	N/a	N/A	N/A	N/A	N/A	
46	5	n/a	4	5	5	4	4	4	5	
47	5	4	4	4	4	4	4	4	5	more sidewalks or paths
48	4	1	4	3	4	3	4	4	4	
49	5	5	5	5	5	5	5	5	5	
50	5	4	N/a	boo	N/a	5	5	5	N/a	Keep after your (C) flowers at corners as well as in front of Village Hall. Remember what I said before
51	5									
52	5	4	4	5	4	3	5	5	3	More continous paths! Especially on Wilmot!
53	5	5	5	5	5	4	5	5	5	
54	5	4	5	5	N/a	5	5	5	5	
55	3	3	3	3	3	3	4	3	4	

ID	What specific qualities about Bannockburn do you feel are important for the future? Check all that apply.												Have the most important qualities changed for you over time as you have lived here in the Village of Bannockburn?	What would you like to see improved in the Village of Bannockburn?	Please rate your perception of Bannockburn Green Retail Center (located at the southeast Corner of Route 43 (Waukegan Road) and Route 22(Half Day Road)) for the following topics:			Please provide your comments/suggestions below (All):		
	Size of Home	Lot Size	Natural Physical Beauty	Abundance of Trees and Landscaping	Privacy and Opacity Requirements	Estate Community	Close Knit Community	Bannockburn School	Deerfield High School	Value for Tax Dollars	Village Location	Dark at Night Community			Open-Ended Response	Open-Ended Response	Parking and access to stores		Quality of retail stores	Quality of restaurants
45		1	1	1													5	N/A	5	
46		1	1	1	1									Traffic is building up and affecting public safety. Waukegan Road should be main throughfare, not Telegraph or Wilmot.	Some effort to reduce traffic - lower speed limite & strictly enforce - let it be known we are a "speed trap" or put up gate again.		4	4	4	-Bannockburn is small and unique - should retain its rural & country character
47	1	1	1	1	1				1	1	1	1		No			4	3	4	
48	1	1	1	1	1	1	1	1	1	1	1	1					2	2	3	See Mr. Wroblecki's letter that was attached about his opinion's
49												1		No	-Noted that dark at night community is "too dark" -Would see "nothing" improved in the Village		5	3	4	Bannockburn Green is starting to come alive again!
50			1	1				1	1	1	1	1		We commont comment here because we moved here without children so have not seen Bannockburn be more cohesive. Our experience has been that Bannockburn does not want to interact. That opinion reflects our age, and our lack of school age children - the social conduit.	"-added "curb appearance / maintenance" to qualities about bannockburn. -they also noted the dark at night community "does not exist other than cars".		5	2	3	Heinen's is terrific!
51	1	1	1	1	1												5	5	5	
52		1	1	1	1	1	1	1	1	1	1	1			-Walking paths; shops in B.Green; Night lighting - it is too dark and unsafe in spots. A person should be able to highlight their home as they wish as long as it does not impact a neighbor.		5	3	2	-Would like to see more than fast food. Will miss Marigold. We could use a local joint - like HP Nortons & LF Landmark -Yogurt store; deli - bagels like Upper Crust -People at Bentleys dog store are incredibly nice and helpful -Heinen's is a warm and delightful place to shop.
53	1	1	1	1	1			1	1	1	1	1		No			4	4	3	
54			1						1	1	1			No			5	3	1	-I don't know if the Village could have legally stopped McDonalds from being here but they should have! -Also within 2 miles of each other we have Heinen's & Sunset Foods, we'll soon have Mariano's. Why? Do the governing bodies like congestion? Do the governing bodies like to set up businesses to fail?
55	1	1								1	1			Yes - real estate taxes has taken a toll on home value. Tax must be reduced to preserve value of our community.	Nothing		4	3	2	

	How many years have you lived at your current residence?	How many persons are in your household (including yourself) are in each of the following age groups?					Name:	Company:	Address:
		Number of persons: - Under age 19	Number of persons: - Ages 20-34	Number of persons: - Ages 35-54	Number of persons: - Ages 55-65	Number of persons: - Over 65			
	Open-Ended Response								
45	2					2	Michael & Edith Cohen		1280 North
46	53				1	1	Len DeMichele		2005 Stirling
47					2		Ralph Katz		1681 Audubon
48	55					1	Don Wrobleski		2200 Stirling
49	3	1	2	1	1		Frank L. Karkazis DDS		1665 Duffy
50	30					2	Chuck & Dorothy Campbell		1910 Duffy Lane
51	16					2	Jeff Graff		1635 Meadow
52	7		1		2		Joanne Burgess		1735 Wilmot
53	42					2	Fred & Kathryn Zimmerman		1638 Wilmot
54	20					2	Bill White		14 Broadleys Ct
55	26					2	Al & Susan Choffnes		2 High Terrace

Online or Hard Copy		Are you a Village of Bannockburn Resident OR do you Own Property in the Village of Bannockburn?	Please rank the goals in order of importance to you from 1 to 6, with 6 being the most important.						Please comment on what you feel the most important goals are for the community and why.	Do you agree with the Village's Mission Statement?	Please advise whether you would be willing to participate in a focus group that would discuss the Village's goals and mission statement. (If you are willing, please make sure to provide your contact information at the end of this survey)	Additional Comments:	Please rate each item as being "Very Satisfied" (5), "Satisfied", "Neutral" (3), "Dissatisfied" or "Very Dissatisfied" (1). Please mark "Neutral" if you are neither Satisfied or Dissatisfied with the item. Where there is no exposure to a particular item, please rate the item as "N/A".				
Response			Preserve Village Character, Adapt and Encourage Progress	Ensure Operational Excellence	Ensure Excellence in Governance	Foster an Engaged Community and Strengthen Partnerships	Promote Economic Development	Promote the Village of Bannockburn	Open-Ended Response	Response [1 = Yes; 2 = No]	Response [1 = Yes; 2=No]	Open-Ended Response	Traffic flow within the Village	Safety within the Village	Police Visibility	Storm water management	Landscape maintenance in public areas
56	Hard Copy	Yes											5	4	5	3	1
57	Hard Copy	Yes	6	5	4	3	2	1	Preserve residential character; Preserve natural beauty; preserve safety -- primary contributors to quality of life.	2	1		3	5	4	5	5
58	Hard Copy	Yes	6	6	6	3	4	6		1	1		2	4	5	4	4
59	Hard Copy	Yes	1	3	2	4	5	6		1	2		5	5	5	5	5
60	Hard Copy	Yes	1	3	5	6	2	4		1	1		5	5	5	5	5
61	Hard Copy	Yes	4	5	6	2	3	1		1			3	5	4	1	2
62	Hard Copy	Yes	5	1	3	2	6	4		1	2		4	4	4	4	4
63	Hard Copy	Yes	6	3	4	1	5	2		1	2		5	5	5	5	5
64	Hard Copy	Yes	6	6	6	4	2	1		1	2		4	4	4		4
65	Hard Copy	Yes	6	4	3	2	5	1		1	2		5	5	5	5	5
66	Hard Copy	Yes	6	3	4	1	5	2	Maintain character of the Village. This is important to maintain property values	1	1	It appears to us that the Village is doing a good job fulfilling its mission	5	5	5	N/A	4
67	Hard Copy	Yes								1	2		5	5	5	4	4
		Average	4.10	4.12	3.70	3.41	3.51	3.39		66	64		4.21	4.70	4.69	4.02	4.21

	Please rank the following items on its importance to you on a scale of 1 to 5, with 5 being Very Important and 1 being Not Important.					Please rate each item as being "Very Satisfied" (5), "Satisfied", "Neutral" (3), "Dissatisfied" or "Very Dissatisfied" (1). Please mark "Neutral" if you are neither Satisfied or Dissatisfied with the item. Where there is no exposure to a particular item, please rate the item as "N/A".															Please provide your opinion regarding the Village's salting of the roads during the snow events in 2016.	Should we salt roads only if the snow pack gets icy?	Additional Comments Related to "Ensure Operational Excellence" (Generally or specifically related to roads, etc)
	Traffic Flow within the Village	Safety within the Village	Police visibility	Storm water management	Landscape maintenance in public areas	Street - maintenance (repaired and in good condition)	Path - maintenance (repaired and in good condition)	Public areas - maintenance (repaired and in good condition)	Street - cleanliness	Path - cleanliness	Public areas - cleanliness	Street - Snow Removal	Village Staff - Knowledge	Village Staff - Courteous	Village Staff - Efficient	Police Department - Helpful	Police Department - Courteous	Police Department - Efficient	Path - Snow Removal	Public areas - Snow Removal			
56	4	5	5	3	5	3	2	2	3	3	4	2	3	5	3	5	5	5	3	4	2	2	-the salt should depend on specific areas and streets. -The "overgrown" look that is all around our village hall and park is not only an eye sore, but a horrible place to walk by as the bugs and mosquitos are so bad. I've had visitors commet to the "unkept" look of all the "weeds" all around the Village. Its embarrassing. Looks trashy to a lot of us residents.
57	5	5	5	5	2	5	1	5	5	2	5	5	4	4	4	5	5	5	2	5	3	2	Road plowing/salting is about right.
58	3	1	2	5	4	5	3	4	4	3	4	2	5	5	4	5	5	5	N/A	N/A	3	2	
59	5	1	4	2	3	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	3	1	
60	1	5	4	3	2	5	3	4	3	3	4	5	5	5	5	5	5	5	3	4	3	1	
61	3	4	5	1	2	5	5	5	5	3	4	5	5	5	5	5	5	5	3	4	3	2	
62						4	4	4	4	4	4	n/a	5	5	5	5	5	5	N/A	N/A			-I don't want to lose big trees -We are not in Bannockburn in winter
63	5	5		5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	3	1	
64	3	2	1	5	4	4			4			4	5	5	5	5	5	5			3	1	
65						5	n/a	n/a	5	n/a	n/a	5	N/A	N/A	N/A	5	5	5	N/A	N/A			-we are rarely in Bannockburn in winter
66	3	5	4	2	1	4	4	4	4	4	4	4	5	5	5	5	5	5	4	4	3	2	-The Bannockburn Police Department is outstanding! And so is the Village Hall personel
67	5	5	5	5	5	5	4	4	5	4.5	4.5	5	5	5	5	5	5	5	5	5	3		-Our police exemplify excellence. [the put a "10" under police scores] I saw some lawn placards about supporting police and hadn't heard anything about this. We could have participated. -Regarding salt on roads only if the snow pack gets icy they noted "that is up to the experts".
3.19	3.69	3.44	3.45	3.22	4.46	3.97	4.30	4.46	4.03	4.43	4.27	4.69	4.77	4.67	4.92	4.92	4.88	3.80	4.06	64	58		

	Please rate "Public Information & Communication" for the following topics:			How can we make it easier for you to connect to others in the community? Open-Ended Response	Please rate "Citizen's Interaction with Village Government" for the following topics:			Additional Comments Related to Citizen's Interaction with Village Government: Open-Ended Response	What are some of the reasons you do or do not attend the regular public meetings in the Village? Open-Ended Response
	Navigating Village's website (www.bannockburn.org)	Quality of content in Village's Bi-Monthly Newsletter	Overall effectiveness of Village Communication		Interaction with Board of Trustees	Interaction with Plan Commission and Zoning Board of Appeals	Interaction with Architectural Review Commission		
56	3	3	3		3	3	3		
57	4	4	4	Fine as is	4	4	4	Ratings are dated - based on interaction 10 years ago	no need / satisfied with the results
58	3	4	4		4	3	3		
59	4	5	5	Phone book	N/A	N/A	N/A		n/a
60									
61	3	4	4		3	3	3		
62	N/a	4	4		N/a	N/a	5		
63	5	4.5	5		N/a	N/a	N/a		
64	5	5	5		4	4			
65	5	5	5		N/a	N/a	N/a		
66	4	4	4		5	5	5	Very helpful! Outstanding!	Basically because we are satisfied with the way things are going.
67	4	4	4		N/A	N/A	N/A		No time.
	3.98	4.24	4.08		3.77	3.59	3.32		

	Bannockburn as a place to live	Appearance of Village entrances - Signs	Appearance of Village entrances - Pillars and Fences	Appearance of Village entrances - Garden Club's flowers at corners	Appearance of Village entrances - Holiday Lighting	Appearance of Village entrances - Path Maintenance	Appearance of Village entrances - Open Space	Appearance of Village entrances - Village Shelter	Appearance of Village entrances - Village Playground Equipment	What areas would you like to see improved in our Village?
	Please rate "Citizen's Perception of Bannockburn" for the following topics:									Open-Ended Response
56	4	4	4	3	4	3	2	2		The overgrown areas at park and Village Hall!
57	5	5	5	5	5	2	5	N/A	N/A	-Paths on North avenue and wilmot road; -Level out/maintain better path on Telegraph Road
58	5	4	3	4	4	N/A	4	4	4	
59	5	4	4	5	4	5	5	5	N/A	
60	5	5	5	5	5	5	5	5	5	
61	5	5	5	4	5	4	5	4	5	
62	5	4	4	4	4	4	4	4	4	
63	4,5	5	5	5	5	5	5	5	5	
64	4	4	4	5	4	4	4	5		
65	5	5	5	5	5	N/A	5	5	N/A	
66	5	4	4	4	4	4	4	4	N/A	
67	5	4	4	4	4	4	4	4	4	The Village is doing a good job.
	4.72	4.23	4.21	4.32	4.21	4.07	4.34	4.40	4.25	

	What specific qualities about Bannockburn do you feel are important for the future? Check all that apply.											Have the most important qualities changed for you over time as you have lived here in the Village of Bannockburn? Open-Ended Response	What would you like to see improved in the Village of Bannockburn? Open-Ended Response	Please rate your perception of Bannockburn Green Retail Center (located at the southeast Corner of Route 43 (Waukegan Road) and Route 22(Half Day Road)) for the following topics:			Please provide your comments/suggestions below (All): Open-Ended Response
	Size of Home	Lot Size	Natural Physical Beauty	Abundance of Trees and Landscaping	Privacy and Opacity Requirements	Estate Community	Close Knit Community	Bannockburn School	Deerfield High School	Value for Tax Dollars	Village Location			Dark at Night Community	Parking and access to stores	Quality of retail stores	
56			1				1		1	1		-It was much "cleaner" and prettier landscaping when we moved here. The over doing the "natural" look makes the village look a little more run down and poorer.	-Relax on the homeowners with all of the rules. Telling us how to landscape, plant, even down to lightbulbs outside we can use is obnoxious. If we are not bothering a neighbor, leave it alone. I'm hearing more and more people complain about it.	5	3	3	
57		1	1	1	1			1	1		1	No - 10 year resident	In addition to path comments, anything that will maintain quality and integrity of citizen government	5	5	1	
58		1	1	1	1			1	1	1		n/a		4	4	3	
59		1	1	1	1	1	1	1	1	1		The Village has maintained its focus on the scenic beauty of the roads and open spaces. This has proven difficult in light of emerald ash and dutch elm diseased trees.		5	5	4	Happy to be here!
60	1	1	1	1		1	1	1	1	1				3	3	2	
61	1	1		1		1				1	1	Roads, play ground and shelter		5	3	3	
62		1	1	1													
63		1		1	1			1	1		1			5	5	5	
64			1				1	1	1	1				4	4	4	
65		1	1	1	1					1	1			5	4	4	
66	1	1	1	1	1	1		1	1	1	1	Not really. It seems as if the road noise is louder (off of 22 & 294)		4	3	3	-Bannockburn Green has what our household needs. Like the mailbox. On occasion had wanted Heinen's to have earlier hours. -Additionally, it costs a lot to get a library card at the Deerfield Library. -We are happy here.
67	1	1	1	1	1	1	1	1	1	1	1	-When we were looking for our home, we had looked at a number of communities. And what has changed in a negative way is the number of deer have decreased dramatically. The deer population was a positive draw for us and we would like to see it grow again. -had a "?" in the "dark at night community" quality analysis		4	3		-In regards to Bannockburn Green, "Eggsperience is the best, would like more of a selection for higher quality dinner (in-restaurant) dining. Only have Thai right now.
20	41	54	52	36	18	31	48	42	44	38	16			4.43	3.68	3.23	

	How many years have you lived at your current residence?	How many persons are in your household (including yourself) are in each of the following age groups?					Name:	Company:	Address:
		Number of persons: - Under age 19	Number of persons: - Ages 20-34	Number of persons: - Ages 35-54	Number of persons: - Ages 55-65	Number of persons: - Over 65			
	Open-Ended Response								
56	14		1	2					
57	10				1	1	Zwirner / Heggie	1742 Wilmot	
58	39					2			
59	17				2		David Korner & Claire Kaplan	1770 Meadow	
60	19					2	Sandra Labunski	3 Bannockburn Ct	
61	35					1			
62	13					2	Hiroko Kizawa	2580 Telegraph	
63	13					2	Kathy Daniels	1850 Duffy	
64	46					2			
65	4					2			
66	5					2	Cleveland & Patricia Tyson	2840 Telegraph	
67	13				1	1	JoEllen & Jim Porges	9 Dunsinane	
	17.32	14	15	15	18	35			