

OPEN ENDED RESPONSES

Comments for <u>The Most Important Goals for the Community</u>	Additional Comments Related to <u>The Most Important Goals for the Community</u>	Additional Comments Related to <u>"Ensure Operational Excellence"</u>	<u>How can we make it easier for you to connect to others in the community?</u>
All points are important, and they are interconnected. If we're doing 6-4 right, 3-1 will follow. I think you can combine "promote" economic development and the Village, what's the difference? Similarly, you can combine the "ensures", I'd suggest operational excellence and good governance go hand-in-hand.	None at this time.	I don't know who the Roads Commissioner is, but he rocks. I haven't met him, but I hear he's very handsome, has full head of hair, and is quite thin.	I think Bud does a great job communicating with the residents, much appreciation.
Operational excellence and governance are the foundation of every municipality	Is there somewhere we I can read more about the village's history and tradition?	Roads are well maintained, but the often tire marks and trash (cans, bottles, plastic) strewn off to the side after landscape work is a letdown for the village. Can we make our landscapers aware of this.	Survey to see if there is interest in a village directory. There was one when we moved here in 2000 but I am not aware of one today. Keep having social events and encourage residents attending to invite neighbors.
I believe that the most important goal for the community should be to make all feel welcome, cared for, and part of the community. It is easy to make certain residents feel less important because they have less money, status, education, etc., and this should be avoided.	The services, programs and facilities provided by the government should be prioritized based on the needs and wants of the residents. Services and programs not supported by the residents (both by this survey and by usage / turn-out) should be evaluated and investment should be moved elsewhere.	I have been very happy about the state of the roads after snow and have had no problems.	Have some way to reach out to newer residents; this is the first time I have even heard about a village newsletter.
Community connection and a sense of belonging will help "grease the wheels" with the other values and goals of the village.	Only because I'm already quite involved at the school in several capacities and short on time. Sorry!	Where are other services such as utilities, any programs for residents, etc.?	Use twitter more
keeping the residence safe	No need to "improve" Keep it simple. It's a lovely place to live.	I would like to see a better path along Telegraph. Also, street lighting should be a roads priority.	Create social media groups for Bannockburn residents or through village website. More communication through email (less paper).
Making Bannockburn and attractive place to live through physical improvements, community building, village character, home value, schools and businesses that server the residents.	See 'overarching goals'	Salt the main streets when icy conditions exist & side streets near intersections & stop signs.	Website needs to be better
The most important goals are to preserve the village character while adapting and encouraging progress, ensure operational excellence and excellence in governance. If we do that we will satisfy our residents and businesses within the community which will lead to promoting the village in general.	She can help but only if we don't have enough other resident to participate.	I would suggest "doing what you're doing!" My only suggestion would be when plowing the path, if you could also clear the access to the school crosswalk...tricky to have kids climb over the icy snow bank left from path plow to cross at crosswalk.	Not necessary -- once we had a Village address / Phone Directory
Continuing the trend of updating infrastructure for continued thrivance and operational stability.	If I'm around when you conducted the focus	I understand operations/people are limited And it takes time, but I would like to see snow removal happen sooner/more often during snow storms.	moved here to be left alone
Promote Our Village! we have a bunch of homes up for sale & hopefully in time that will correct itself.	Should include a statement about making Bannockbur a unique small town styel Village of quality houses, quality services, quality governance	I appreciate the police patrolling the Village. Re: snow pack "good judgement is the order of the day. Sometimes, a slight coating of snow can be dangerous.	Always room to get better where communication is concerned

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Preserve its character.	Not this year - other commitments right now	This is a different question than what Bud had suggested. Bud	I think the phone and email are ample enough
Value for tax dollar	There are many NoSho villages to compare your development with. My family cannot have that broad view. Asking our individual opinions is imporant but you must not succumb to those whose self interests splinter Bannockburn as a succesful Village.	I don't really have much knowledge about stormwater management but it seems imprtant & I don't know of any problems. I remember there was vilage oversight about the proper hookups.	Needs to be more for younger families to meet other Bannockburn families. More activities outside of book and plant club
"Preserve village character. Adapt and Encourage Progress" seem to be two different ideas. In saying that I would like to put my vote for the "Adapt and Encourage Progress" side of things. I would like to see the village of Bannockburn become more open and less exclusive. In assessing the sea changes in American / Chicago culture, it is easy to see that there is a growing multi-culturalism and an increasing gap between those who have and those who "have-not". I don't long to see everyone have the same bank account, but rather access to the same culture.	It appears to us that the Village is doing a good job fulfilling its mission	-I am very impressed with our poilce force their visibility - courtesy - and availability -With snowy conditions I feel that our roads have not been plowed promptly - compared to Deerfield	I feel its very easy to connect - lots of events that encourage people to get involved
Strengthen strategic partnerships. There is diversity in the Bannockburn community which is unique to a community our size. We should embrace it and not be resistant.		-When North Ave was repaved the workmen backed up to my property and damaged the bushes (you can clearly see damage) by the east side of the entrance to driveway (just east of sewer area). I talked to Ryan & left a message for that company - but they never responded. Am I to assume that they will take care of this?	Rarely use the website
Deer control - damaged plantings; lyme disease; auto accidents		-road salting "generally good" -Commuter traffic short-cutting through Village drive faster and more carelessly - anxious to get home or get to work on time. Trucks are bad too.	Use park for get-to-gethers or music
Good infrastructure, Good school, character		-traffic flow & stormwater management noted as only an issue at "Duffy /Wilmot"	Village resident list?
We moved here for a lifestyle. Keep gov't out of our stuff		-Yes for the salt "with respect to landscaping"	Fine as is
(1-6) Quietude & minimize government invasiveness		Keeping roads cleared of snow is important. Avoiding icy conditions even moreso.	Phone book
All of the above goals are important. However, by ensuring "excellence in governance", that is the most important because it enables the others to fall into place		-The light at Telegraph Road & 22 is typically 5-10 deep at 5:00. Can we re-time that? -Bannockburn Police are the best! -Village staff is helpful - humorous and go above and beyond. Yay Ryan! -Medal of honor to Bud Rothing for swinging the tree deal with Lucas. Made work we have been budgeting for and spreading out over the years immediately attainable, and now we can focus on beautification vs just dead tree removal	Lack of interest, unless theres some issue that needs citizen attention - too many other activies I'm involved in. I like a community that works but doesn't become so demanding that it requires a lot of time and attention.
For being such a small community, would be nice to see more "clubs" to interact with neighbors and partnerships with neighboring communities		When the state refuses to peform necessary maintenance, the village should step in rather than placing the responsibility on homeowners to maintain public areas	Time. Kids.

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If the Village is economically sound, maintains a unique attractive character, operates well and is engaged, I feel you won't need to actively promote it - it will sell itself		-the salt should depend on specific areas and streets. -The "overgrown" look that is all around our village hall and park is not only an eye sore, but a horrible place to walk by as the bugs and mosquitos are so bad. I've had visitors comment to the "unkept" look of all the "weeds" all around the Village. Its embarrassing. Looks trashy to a lot of us residents.	traveling and more time away
Community. Good for moral		Road plowing/salting is about right.	Haven't paid attention - when I have I haven't seen topics that interested me.
a, e and f are most important		-I don't want to lose big trees -We are not in Bannockburn in winter	Feel they usually do not relate to me
Maintain services, roads, protect community		-we are rarely in Bannockburn in winter	Attended enough when I was on the board
Improve public safety on roads & pathways - reduce commuter traffic - trucks and cars - reduce parking by lawn maintenance trucks on roads		-The Bannockburn Police Department is outstanding! And so is the Village Hall personnel	out of town
Strengthening community and filling B.Green with necessary & prospering stores		-Our police exemplify excellence. [the put a "10" under police scores] I saw some lawn placards about supporting police and hadn't heard anything about this. We could have participated. -Regarding salt on roads only if the snow pack gets icy they noted "that is up to the experts".	we are gone Nov - May basically so we are not in a position to intelligently comment on many things - NOR SHOULD WE.
We choose to live here and that choice is because of the village character and it beauty. Preserve it, enhance it but don't change it.			I work in a clinic on Monday nights
Preserve residential character; Preserve natural beauty; preserve safety -- primary contributors to quality of life.			No time, no interest. I do attend when issues are pertinent.
Maintain character of the Village. This is important to maintain property values			Personal mobility / time constraints
			no need / satisfied with the results
			Basically because we are satisfied with the way things are going.
			No time.

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Village staff do an excellent job of directing/advising residents on interactions with the various governing bodies.	Time	Keep any trash cleaned up from various landscaped corners of the village. It looks wonderful when driving but trash is often visible when walking.	I'm encouraged by the trend to ease the opacity and lighting requirements. The communities that surround us have grown in affluence. We have to position ourselves against the current competitive environment, which is much different than the 1980s.
I have not yet had any interaction with the village government, so I have nothing to add.	Lack of awareness, and no overt need.	Playground is not in great condition and needs repair or replacement of several pieces.	Yes, we have many new beautiful homes built over the years that further add distinction to the village and the development of the open space and shelter adds to quality of life here in Bannockburn.
Board of Trustees was easy to work with, they listened to my concerns on several occasions and responded in a fair and balanced way. Interaction with the ARC has been terrible. Not only is there fear (not just from me, but other residents) that they are going to turn you down and delay the project for your home (which very well may be in compliant with Village code) for many months, but they have been condescending and outright rude to me and my wife at the meetings. There is a general opinion from contractors/builders that Bannockburn is a very difficult place to do a project. That reflects poorly on our community. Further, the ARC should not manage based on the opinions of the members, which in my professional opinion may be outright illegal. The ARC should have established guidelines that are available and understood by all residents (not just the ARC) and projects should be managed against those guidelines. For example, if it says that homes should be colors and materials that blend into the surrounding such as white, brown, gray, or green stone, brick, glass or wood, I should be able to pick one of those colors and know that it will not be scrutinized when I pick a brown wood. However, if someone picks a bright red color or a non-traditional material material like plastic or all metal.	I would like to in the future.	Street lighting	I have not been here long enough to say.
Dealing with the Village commissions should be less onerous	I live permanently on Trinity's campus as a staff member and didn't know I was invited. I do not get the newsletters.	Limited visibility due to foliage when leaving High Terrace Lane to turn onto Telegraph. Is a real issue in summer.	No
I think the most important action of Board of Trustees is to listen to the residents.	Time constraints	(holiday lighting - big drop off from past years)	Safety has become a bigger issue as the world around us has changed and crimes against property are increasing in this area. Therefore, I think it may be time to re-evaluate the lighting restrictions directly around a home at night for safety.
The length of time and process we had to go through for updating our deck was absurd	I attend if I have an item on the agenda. Busy with three children so just don't have the time.	Nothing - great Less tollway & train noise Less trash along Telegraph and Wilmot roads	I have felt more welcomed living here full time as a Trinity staff member. I really appreciate that.
As a caucus member I feel I have interaction with the Board - also with Bud since he's a neighbor - I feel I can get as involved as I want - just haven't been involved with the Plan Commission and the Architectural Commission - I don't need to be at this point.	We are new to the area so we have not attended Amy public meetings yet.	Corners are not equal. Holiday lighting - more	No.
Always very responsive!	Travel for work	Only that "Open Space" is such a generic term. Why not "Park - something meaningful	The Dark at Night Community is a very overrated quality in my opinion
It just took a while to get plans discussed since meetings are monthly, otherwise a "5".	Busy, uninteresting topics	corners need more attention in summer (water, weeding, etc)	No

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Generally good	I forget. Busy	Another path on Wilmot	No
We appreciate the Presidents newsletter	What's the point?	The fence on our corner (Wilmot & north) was never replaced.	Less () open space, more developed, more very large homes
Will not let the ARC review go from the past.	busy, busy, busy	concerned about stagnancy of home values	it is a much larger communitiy with many more rules and regulations since 1998 :(
I've never felt well represented. Fortunately, there are never issues of great importance requiring decision		more sidewalks or paths	No
Ratings are dated - based on interaction 10 years ago		Keep after your (C) flowers at corners as well as in front of Village Hall. Remember what I said before	No
Very helpful! Outstanding!		More continous paths! Especially on Wilmot!	Dutch Elm and emerald ash borer have hurt the tree population and natural beauty of the village. Increased train traffic has raised noise and soot pollution. Trends in urban living have made larger lot sizes less desirable and have adversely impacted our property values.
		The overgrown areas at park and Village Hall!	No
		-Paths on North avenue and wilmot road; -Level out/maintain better path on Telegraph Road	Yes: the density of trees in the my parkway has diminished as as in a few other areas.
		The Village is doing a good job.	No. we have always loved the country road/estate feel here and want to see it preserved
			No.

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			Yes. Now that the children are gone the close knit community isn't as important to us. But the "special-ness" certainly is: lot size/estate feel, trees, landscaping - all set off the Village.
			Only been here for 1 year
			To some degree
			Over time I have come to realize that many homes and property are old and often not maintained well. This could be and should be a unique, clean, well maintained jewel of a village. It seems half and half at the moment.
			Yes
			No - they continue to come up to my expectations
			Traffic is building up and affecting public safety. Waukegan Road should be main throughfare, not Telegraph or Wilmot.
			No
			No
			We comment here because we moved here without children so have not seen Bannockburn be more cohesive. Our experience has been that Bannockburn does not want to interact. That opinion reflects our age, and our lack of school age children - the social conduit.
			No
			No
			Yes - real estate taxes has taken a toll on home value. Tax must be reduced to preserve value of our community.
			-It was much "cleaner" and prettier landscaping when we moved here. The over doing the "natural" look makes the village look a little more run down and poorer.
			No - 10 year resident
			n/a
			The Village has maintained its focus on the scenic beauty of the roads and open spaces. This has proven difficult in light of emerald ash and dutch elm diseased trees.
			Roads, play ground and shelter
			Not really. It seems as if the road noise is louder (off of 22 & 294)
			-When we were looking for our home, we had looked at a number of communities. And what has changed in a negative way is the number of deer have decreased dramatically. The deer population was a positive draw for us and we would like to see it grow again. -had a "?" in the "dark at night community" quality analysis

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<p><u>What would you like to see improved in the Village?</u></p>	<p>Additional Comments Related to <u>Citizen's Perception of Bannockburn Green Retail Center & Other General Comments</u></p>
<p>Changes to opacity and lighting.</p>	<p>Landscaping needs to be cut back spring, summer and fall around turns on Dunsinane to avoid accidents</p>
<p>Bannockburn Green to continue to try and attract quality restaurants and places for people to gather and enjoy</p>	<p>I would like to see members of the Trinity community to be invited to be full members of the Deerfield Public Library. We are only reciprocity members at Vernon Area Public Library.</p>
<p>Privacy and Opacity Requirements are too strict and are very costly. Opacity needs to be managed in a different manner to help make the associated costs more manageable. Perhaps we should allow a 10 year plan for new homes to follow where the majority is installed year one and then additional installations the following years. Lighting is also too restrictive and is creating safety issues. While I appreciate not having lights all over the place, our community is very dark which makes it very easy for burglars to navigate at night unseen and it is very difficult to find homes and drive up the driveways with minimal lighting. And while I appreciate that the village provided measures for what is acceptable, the lighting installers that I have spoken with are not aware how to use them. Perhaps we need something simpler that both residents and contractors can understand. Not that I'm suggesting we invest in landscaping and lighting at Village Hall, but I suggest the Board and ARC conduct look at the effort and cost and safety of lighting and opacity at Village Hall. I think you will find both the lighting and landscaping are not compliant and that it would be a significant investment for the village to comply. And finally, I think we should have a simple process for certain types of improvements / changes to be submitted to the village so they do not have to go through ARC or other Commissions. These processes will reduce village costs and improve resident satisfaction while also improving compliance.</p>	<p>Public transportation would be a helpful development to those without access to a reliable automobile, especially in the winter. I have a car, but know some who are unable to drive for both financial and medical reasons and this is a significant handicap for even simple tasks such as grocery shopping.</p>
<p>Leverage the presence of Trinity International University for the benefit of all.</p>	<p>McDonald's is a blight and should never have been allowed</p>
<p>I would like to see members of the Trinity community to be invited to be full members of the Deerfield Public Library. We are only reciprocity members at Vernon Area Public Library.</p>	<p>Bannockburn Green: not an inviting façade. So many options in today's strip mall design. Ugly & inconsistent. Village staff rocks!</p>
<p>Less homes for sale! better street light poles at the corners, & someday improved entrance signs to the village.. maybe light up some of the pathways rt22 at night as a safety issue</p>	<p>What's the plan when Heinen's closes?</p>
<p>Reduction of taxes!!!</p>	<p>Isn't it great to live here & yet be near a big city!!! We have the best of both worlds. I can hardly wait for the "grand opening" of Mariano's. This event will be the biggest "feather in the cap" for Bannockburn.</p>
<p>Opacity and landscaping requirements are too much and do not seem to take into account the various areas within the village which need to be viewed differently</p>	<p>Regarding the location quality: "is it moving" & regarding dark at night "within reason" "We need one nice restaurant - not fast food only"</p>
<p>All for more high-end restaurants.</p>	<p>Would be nice to see a non "fast food", american style restaurant</p>

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N/A	-I don't think we're anywhere near the quality of Highland Park stores. Restaurants ok but not so attractive to us. We like Heinen's. -Good job really - Bannockburn is a great place to live - would rate it #1 of all the places we've live.
Public transportation, which is basically non-existent in my experience.	-We need to add restaurants, coffee shops. Not happy about McDonalds. Not necessary to be in Bannockburn.
Lower taxes, of course	-I'm not sure I know what you can do to improve it (Bannockburn Green), but if there is something - go for it.
Let it be!	-I am disappointed that McDonalds invaded Bannockburn Green. I hope it hasn't taken away from DogOuts business (not in character with our Village).
Bannockburn Green.	-Bannockburn is small and unique - should retain its rural & country character
Reduction in Deer population	See Mr. Wroblewski's letter that was attached about his opinion's
Replacing dead trees; stopping the hiawatha line train expansion; annexing the three southmost telegraph road properties into the bannockburn school district	Bannockburn Green is starting to come alive again!
	Heinen's is terrific!
Reduce Village micromanagement of private property	-Would like to see more than fast food. Will miss Marigold. We could use a local joint - like HP Nortons & LF Landmark -Yogurt store; deli - bagels like Upper Crust -People at Bentleys dog store are incredibly nice and helpful -Heinen's is a warm and delightful place to shop.
I would like to see a good Italian Restaurant (like Abruzzo in Deerbrook) and a good Chinese Restaurant (like Szeshwan Kingdom in Northbrook). Maybe even a good Greek Restaurant.	-I don't know if the Village could have legally stopped McDonalds from being here but they should have! -Also within 2 miles of each other we have Heinen's & Sunset Foods, we'll soon have Mariano's. Why? Do the governing bodies like congestion? Do the governing bodies like to set up businesses to fail?

Bannockburn is one of the few towns planned as a unit. Roads and lots to blend with the surrounding landscape. Small parklets are integrated into the roadscape, The roads are depressed to emphasize the houses. Most take care to regulate the setbacks, plant screening, etc. to maintain the suburban character.

The towns are: East Lake Forest 1850's, Riverside, 1860's, Kenilworth, 1890's, and Bannockburn 1920's. I believe it is important to work to maintain our character. Everything that is done should enhance the character, landscaping, architecture, visual identity,, etc.

1. The architectural ordinance should define the character of the housing and retail. Look at the Lake Forest ordinance. Some of the new housing is totally inappropriate. It is not found in other North Shore towns, the McDonalds questions the character of the whole town. It is a terrible mistake. The Village shopping center was designed by the head of the architecture school at Yale and was a village asset. What is it now? A cheap disorganized bump in the road?
2. There is no ordinance to maintain the parkways. Look at the Lake Forest ordinances. Some places like Stirling, at the school look like an unsafe, deep forest road over a swamp.
- 3, A Historic Preservation ordinance is a must. The New York Times has written Bannockburn is a town that doesn't understand its historic resources. Again look at the Lake Forest ordinance.
- 4 Where is Bannockburn? There are no appropriate signs. Look at Glencoe and Lake Forest. Telegraph Road is the remaining part of the Green Bay Trail. It should have a historic marker. In the Eighteen 50's it was the route of the telegraph to connect Waukegan with Chicago. Visual identity is important. It is how the town is understood.
5. 95% of organized settlements have Library service. What would a young Abe Lincoln do if he lived in Bannockburn? Library services would be 6% of the tax bill. That would bring Bannockburn up to the standards of the rest of the North Shore, instead of below them .
6. Come on. Bannockburn can do better .

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<p>Keep control of lot size so we don't come like Deerfield. Keep the "quite rural Village feel"</p>	<p>Happy to be here!</p>
<p>See above -need discussion on "village location" -doesn't like "dark at night community"</p>	<p>-Bannockburn Green has what our household needs. Like the mailbox. On occasion had wanted Heinen's to have earlier hours. -Additionally, it costs a lot to get a library card at the Deerfield Library. -We are happy here.</p>
<p>Some effort to reduce traffic - lower speed limite & strictly enforce - let it be known we are a "speed trap" or put up gate again.</p>	<p>-In regards to Bannockburn Green, "Eggsperience is the best, would like more of a selection for higher quality dinner (in-restaurant) dining. Only have Thai right now.</p>
<p>-Noted that dark at night community is "too dark" -Would see "nothing" improved in the Village</p>	
<p>"-added "curb appearance / maintenance" to qualities about bannockburn. -they also noted the dark at night community "does not exist other than cars".</p>	
<p>-Walking paths; shops in B.Green; Night lighting - it is too dark and unsafe in spots. A person should be able to highlight their home as they wish as long as it does not impact a neighbor.</p>	
<p>-Relax on the homeowners with all of the rules. Telling us how to landscape, plant, even down to lightbulbs outside we can use is obnoxious. If we are not bothering a neighbor, leave it alone. I'm hearing more and more people complain about it.</p>	
<p>Nothing</p>	
<p>In addition to path comments, anything that will maintain quality and integrity of citizen government</p>	