

	Additional Comments Related to <u>Service or Condition</u>	Additional Comments Related to <u>Public Information & Communication</u>	Additional Comments Related to <u>Public Information & Communication (Village Staff Only)</u>	Additional Comments Related to <u>Public Information & Communication (Police Department Only)</u>	Additional Comments Related to <u>Citizen's Interaction with Village Government</u>	Additional Comments Related to <u>Citizen's Perception of Bannockburn</u>	Additional Comments Related to <u>Citizen's Perception of Bannockburn Green Retail Center</u>	
OPEN ENDED RESPONSES	1. Rt.22 seems to be last street plowed by IDOT, even when they drive by with their plow up. 2. Half Day Ln, should be plowed by the village.	Great newsletter!	Very friendly, helpful, knowledgeable village staff. Thank you!	I think we have one of the best police dept., the officers are always pleasant and Courteous, which is rare today.	Obviously you can only compare to previous experiences but it does seem that the process for planning and permits is overly bureaucratic.	We are new to the community.	Not so happy about a McDonalds going in.	
	Regarding the junction of Wilmot and Telegraph, many times I notice cyclists ignoring the stop sign as they head south. I feel the answer is not to police the junction but to replace the junction with a roundabout which would then give cyclists right of way most of the time and mean they do not need to stop.	Always feel I have good information about what's happening in the village.		Great group.		I really like the small town or village feeling and would like to see that developed even further.	Bannockburn has no image. When I drive into other planned communities (Lake Forest, Kenilworth) I immediately know that I am in a special place. Proper well designed signs such as Glencoe or Lake Forest should provide a beginning (I have the name of the L F designer). Telegraph road is the only part of the original Green Bay trail and a historic sign would add to the village character. The flowers supervised by the Garden Club are nice but they define very little. The 22-Telegraph Rd intersection should provide an entrance that defines a special town.(see Kennilworth.) The Village has very smart people in it but they sometimes extend their smartness to areas they are not qualified in. Bannockburn should hire a Landscape firm such as Brickman, or other s to plan the village parks and parkways.	Would love to see some more family restaurants!
	Drain covers for curbs and streets get covered and clogged	Bud is the man!		So helpful and courteous. Really appreciate the quality of our village police and staff.	No formal interactions.		I think the village looks beautiful during the winter, with the lights and wreaths. Great job!	I miss Dominicks but Heinen's is pretty good. Haven't been to new Indian restaurant. Not so fond of Panera food. Don't really use many of the other retailers.
	We are new residents and pleased so far.			never remember a time where I needed more info or help	sometimes I think there is too much focus on regulation - but perhaps it is necessary		Better & Higher quality definition of the Village entrances is required.	Heinen's is a wonderful place to shop.
	While the snow removal was prompt upon snowfall, the process was a bit sloppy. Mailboxes knocked over, excessive salt dropped, truck marks off road edge.			The bannockburn police are exceptional, they are the best of the best	No interaction this past year, but still scarred from our ARC experience in the past.		Improve: better plantings - flowers - in public areas. Create a more distinctive identify as a separate and very special area, which we are.	It is a 50/50 strip mall
	The drainage ditch from the lake in Turns of the More to the drainage to the South was cleaned in the fall but it should be deeper. (I believe this is the responsibility of the home owners association.) The ditch still leaks into my pond and should be closed off. Some road parkways areas are overgrown with branches overhanging the road at the East side of Telegraph near Valley Road and the North, East, and West side of Stirling by the school. These are unsightly and in the case of Stirling unsafe because you cannot see an approaching car					Thank you for all your do to make and keep Bannockburn exceptional	Hurrah for the trees; Appearance of Village Entrances: lovely; Bannockburn: Quiet, Friendly residents, staff, dogs. Disappointed we haven't met the houses yet...	Taking a severe dive with a McDonalds on the way. Heinen's has been an asset. Always nice to visit Newport and current restaurants. Haven't yet visited all of the other retail, but when we have been at the "green" for non-food reasons we have found friendly folks.
	I think our Water cost is WAY to high					Im very grateful for evertheying the village board does and for the time they devote	overall our village is pretty good as is	Heinen's is a great addition. Get rig of the restaurant on the southeast corner
	Would love it if you could plow the crosswalk entrance from the path to school crosswalk on Telelgaph Raod...sometimes after the path is plowed...hard to step over the snow/ice bank to cross the street. thanks.						Reduced train traffic (like that will ever happen)	gotten much better with the addition of Heinen's
	Everything is so well maintained and the public areas look lovely. Sometimes the snow on the residential streets isn't cleared so much, but the main roads are generally good, and none are in such bad condition that I would complain.						Please don't cut too many trees in the park	heavy on the fitness/worout, but if they are doing ok- great! Would love a bookstor, steak 'n shake, ice cream or yogurt shop :)
	Not a big deal, but I have noticed water collection on Aitken despite there being drains nearby. Seems like improper sloping.						Removal of dead ash trees	Better shops

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	1. Rt.22 seems to be last street plowed by IDOT, even when they drive by with their plow up. 2. Half Day Ln, should be plowed by the village.	Great newsletter!	Very friendly, helpful, knowledgeable village staff. Thank you!	I think we have one of the best police dept., the officers are always pleasant and Courteous, which is rare today.	Obviously you can only compare to previous experiences but it does seem that the process for planning and permits is overly bureaucratic.	We are new to the community.	Not so happy about a McDonalds going in.
OPEN ENDED RESPONSES	Need to pick up thrash along Wilmot more frequently Plow sometimes leaves part of our driveway on Sunset blocked with snow Landscape upkeep on Sunset needs to be done more then 2x per year					for the tax we pay - satisfied; hear nice comments from people (about Bannockburn)	Heinen's - too expensive but beatifully display of food items
	Generally the Village does a very good job. I am well pleased.					varied merchants in Bannockburn Green, but what we do have is very good; cute dog tags	
	We had a couple of incidents of garbage or recycle bins being knocked over by the snow plow resulting in garbage being spilled.					Maybe an ice rink in winter at park?	
	appearance matter to all. As a community who cares deeply about the image of our home towne we could do a better job of ensuring litte is promptly removed from our roadside, parkcs, etc. Also dranage clubers need to be cleared periodically to ensure water is not stagnant.					real estate taxes are too high	
	Will the walking path ever be extended past the millers house?					more shops, more concerts, more outreach programs	
	the mall needs more events to get local buseness up through out the year					white tablecloth restaurant like Lovells, in BB Green. (Or better yet, three of them to make BB Green a destination)	
						Like to see improved: The right-of-way at 1850 Meadow Lane as well as pruning of honeysuckle bushes at 2000 Meadow Lane	
						clean around the pathways	
						Improve: enterance on 22	
						We love bannockburn! It is a priviledge to live in such a wonderful community. A special thank you to the exptional police force. They they do for the shcoo and the citizens are greatly appreciate and recognizes. So impressed always with all of the Bannockburn officers. THank you thank you.	
	We need a little elegance						

SPECIAL EVENT COMMENTS					
Concert in the Park	Community Safety Day	BBQ Challenge	Bannockburn Day	Golf Day	Winter Ride
"happening" event! Again, we have attended one - this past year.	Enjoyed the first one we attended - this past year's	Staff did a great job in coordinating this event.... A big thumbs up!!!	Ditto to previous comments. Met most people we have so far met via the wine-and-cheese, all hangout in realtive proximity event.	always a great time	All these events are very helpful but I remember the Mother's Club progressive dinners as the most effective. I don't know who could but this together but other communities (Winnetka) do this very well
nice event		Great community event	missed it this year but we love it		need more snow
it would be more gratifying if more people (residents) would attend.		Parking became an issue as it got more popular	This event would have been more successful if more resident had attended		I would like to see small - at home - parties encouraged - also some university type lectures. Perhaps Trinity could be location. I could help arrange pgrapams on American Founding Principles and History
		missed it this year but it is fantastic!			sick as a dog - missed it but think its great! We love it here in Bannockburn!
		more food needed			a great idea
		In my opinion, this event was a success - good attendance			I think email is a good vehicle in which to send and receive information
					All fantastic event, unfortunately we couldn't be there.
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